

PCBH Big Ten Checklist*

This checklist offers a way to evaluate your current efforts to use a behavioral health provider (BHP) as a member of your team to improve outcomes for patients and job satisfaction of all members of the team. Indicate yes or no, and identify targets for change (i.e., aspects of the program that you plan to change in the next 3 months).

In our program . . .	Yes / No	Target*
1. Are BHP services available during all clinic hours?		
2. Does our BHP routinely complete 5+ same-day patient visits everyday?		
3. Does the BHP help with patients of all ages (pediatric and adult) and any behavioral issue (i.e., chronic disease and preventive care needs, mental health and substance abuse, resource needs)?		
4. Does the BHP complete 90% of their patient visits in 15-30 minutes?		
5. Is the primary goal of a BHP visit to help a patient improve in functioning (i.e., ability to succeed as a partner, worker, student, parent, etc.)?		
6. Does the BHP routinely complete 10+ visits / day?		
7. Does the BHP chart SOAP notes in the medical record, where other team members can access them easily?		
8. Does the BHP give same-day feedback to referring PCPs and RNs?		
9. Does the BHP provide classes, groups, &/or workshops for patients?		
10. Does the BHP provide education to PCCs and staff about behavioral issues?		
BONUS QUESTION: Does the clinic have a pathway that describes what the BHP does to improve primary care quality initiatives (e.g., tobacco cessation counseling, SBIRT, depression, adolescent well child, etc.) and/or address high impact populations (e.g., patients with chronic pain)?		
<i>Total Yes</i>		

*Courtesy of Mountainview Consulting Group